

Sage ACT! Premium 2011 System Requirements

System Requirements	<ul style="list-style-type: none"> - 2 GB available hard disk space (4 GB if product is downloaded) - DVD drive - SVGA (800x600) or higher resolution monitor, recommended resolution is 1024x768 - Windows Installer Service 4.5 .NET 3.5 Service Pack 1 Processor speed for Windows® XP - 1.0 GHz Pentium® IV processor (or equivalent) - 1 GB system memory Processor speed for Windows Vista® - 1.8 GHz Pentium IV processor (or equivalent) - 1 GB system memory Processor speed for Windows 7 - 1.8 GHz or faster
Works With	<ul style="list-style-type: none"> - Microsoft Office 2003, 2007, and 2010 (32-bit version only) (SP3 recommended for Office 2003 and SP2 recommended for Office 2007) - Microsoft Outlook Express 6.0 SP2¹ - Lotus Notes® 6.5, 7.0.2, and 8.0 - Eudora® 5.2 - Internet Mail SMTP/POP3 - Microsoft Internet Explorer® 7.0² and 8.0 - Adobe® Reader® 6.0 and 7.0 - VMware® Workstation 5.x and 6.x; VMware Fusion, VMware Server 1.x, 2.x - Citrix® software using Citrix Presentation Server™ 3.0, 4.0, or 4.5 - Parallels Desktop for Macintosh® 4.0; and Parallels Workstation 2.2 for Windows - Sun Virtual Box 2.x

Operating System Compatibility Matrix

Client	<ul style="list-style-type: none"> - Windows® XP SP2³ (32-bit only) - Windows Server® 2003 SP2 (32-bit and 64-bit) - Windows Vista®⁴ SP1 (32-bit and 64-bit) - Windows Server 2008⁵ SP1 (32-bit and 64-bit) - Windows 7 (32-bit and 64-bit) 	
Database Server: Microsoft SQL Server® 2008 Express (32-bit)	<ul style="list-style-type: none"> - Windows XP SP1 - Windows Server 2003 SP2 - Windows Vista SP1 - Windows Server 2008 	
Database Server: Microsoft SQL Server 2008 Express (64-bit)	- Windows Server 2003 SP2 (64-bit only)	- Requires manual set up of the Sage ACT! database instance
	- Windows Vista SP1 (64-bit only)	- Requires manual set up of the Sage ACT! database instance
	- Windows Server 2008 SP1 (64-bit only)	- Requires manual set up of the Sage ACT! database instance
Database Server: Microsoft SQL Server 2008 Standard (32-bit)	- Windows Server 2003 SP2	<ul style="list-style-type: none"> - Standard - Data Center - Enterprise - Requires manual set up of the Sage ACT! database instance
	- Windows Server 2008 SP1	<ul style="list-style-type: none"> - Standard - Standard without Hyper –V - Data Center - Data Center without Hyper-V - Enterprise - Enterprise without Hyper-V - Requires manual set up of the Sage ACT! database instance
Database Server: Microsoft SQL Server 2008 Standard (64-bit)	- Windows Server 2003 SP2 (64-bit only)	<ul style="list-style-type: none"> - Small Business Server R2 Standard - Small Business Server R2 Premium - Standard - Data Center - 64-bit Standard - 64-bit Data Center

		- 64-bit Enterprise
	- Windows Server 2008 (64-bit only)	- Standard (with and without Hyper-V) - Web - Data Center - Data Center without Hyper-V - Enterprise - Enterprise without Hyper-V - X64 Standard - X64 Standard without Hyper-V - X64 Data Center - X64 Data Center without Hyper-V - X64 Enterprise - X64 Enterprise without Hyper-V - Small Business Server
Internet Sync Service Requirements	- Windows XP SP3 (32-bit only)	- Professional - IIS 5.1 - ASP.NET
	- Windows Server 2003 SP2	- Web Edition - Standard Edition - Enterprise Edition - Small Business Server - IIS 6.0 ⁶ - ASP.NET ⁷
	- Windows Vista SP1	- Business - Enterprise - Ultimate - IIS 7.0 ⁸ - ASP.NET
	- Windows Server 2008 SP1	- Web Edition - Standard Edition - Enterprise Edition - IIS 7.0 ⁹ - ASP.NET - Small Business Server

Scalability Recommendations¹⁰

Users	Processor	Memory	Product	SQL Server
1-10	1.8 GHz Pentium IV (or equivalent)	1 GB	Sage ACT! Premium 2011	Express Edition
11-30	2.8 GHz Pentium IV	1 GB	Sage ACT! Premium 2011	Express Edition
31-50	3.2 GHz Pentium IV	3 GB	Sage ACT! Premium 2011 (with SQL Server® 2008)	Standard Edition

Sage ACT! Premium 2011 (Access via Web)

System Requirements	<ul style="list-style-type: none"> - Network Interface Card - 2 GB available hard disk space (4 GB if product is downloaded) - DVD drive - SVGA (800x600) or higher resolution monitor, recommended resolution is 1024x768 - 1 GB system memory - Windows Installer Service 4.5 .NET 3.5 Service Pack 1 <p>Processor speed for Windows® XP</p> <ul style="list-style-type: none"> - 1.0 GHz Pentium® IV processor (or equivalent) <p>Processor speed for Windows Vista®</p> <ul style="list-style-type: none"> - 1.8 GHz Pentium IV processor (or equivalent) <p>Processor speed for Windows 7</p> <ul style="list-style-type: none"> - 1.8 GHz Pentium IV processor (or equivalent)
Works With	<ul style="list-style-type: none"> - Internet Explorer® 7.0¹¹ - Internet Explorer 8.0 - Firefox® 3.5 and 3.6

	- Microsoft® Outlook® 2003 SP3, 2007 SP2, and 2010 - Microsoft Word 2003 SP3, 2007 SP2, and 2010	
Operating System Compatibility Matrix		
Web Server	- Windows® XP SP3 ¹² (32-bit only)	- Professional - IIS 7 - ASP.NET 3.5
	- Windows Server® 2003 SP2	- Web Edition - Standard Edition - Enterprise Edition - Small Business Server - IIS 6.0 ¹³ - ASP.NET ¹⁴
	- Windows Vista® ¹⁵ SP1	- Business - Enterprise - Ultimate - IIS 7.0 ¹⁶ - ASP.NET
	- Windows Server 2008 ¹⁷ SP1	- Web Edition - Standard Edition - Enterprise Edition - IIS 7.0 ¹⁸ - ASP.NET
Database Server: Microsoft SQL Server® 2008 Express	- Windows XP SP3 (32-bit only)	- Home - Professional - Media Center 2004 - Media Center 2005
	- Windows Server 2003 SP2	- Web Edition - Standard Edition - Enterprise Edition - Small Business Server
	- Windows Vista SP1	- Home Basic - Home Premium - Business - Enterprise - Ultimate
	- Windows Server 2008 SP1	- Web Edition - Standard Edition - Enterprise Edition - Small Business Server
Database Server: Microsoft SQL Server 2008	- Windows XP SP3	
	- Windows Server 2003 SP2	- Standard Edition - Enterprise Edition - Requires manual set up of the Sage ACT! database instance
	- Windows Vista SP1	- Home Basic - Home Premium - Business - Enterprise - Ultimate - Requires manual set up of the Sage ACT! database instance
	- Windows Server 2008 SP1	- Web Edition - Standard Edition - Enterprise Edition - Requires manual set up of the Sage ACT! database instance
Network Sync Service Requirements	- Windows XP SP3 ¹⁹ (32-bit only)	- Home - Professional - Media Center 2004 - Media Center 2005
	- Windows Server 2003 SP2 (32-bit and 64-bit)	- Web Edition

		- Standard Edition - Enterprise Edition - Small Business Server
	- Windows Vista ²⁰ SP1 (32-bit and 64-bit)	- Home Basic - Home Premium - Business - Enterprise - Ultimate
	- Windows Server 2008 SP1 (32-bit and 64-bit)	- Web Edition - Standard Edition - Enterprise Edition - Small Business Server
Internet Sync Service Requirements	- Windows XP SP3 (32-bit only)	- Professional - IIS 5.1 - ASP.NET
	- Windows Vista SP1 (32-bit and 64-bit)	- Web Edition - Standard Edition - Enterprise Edition - Small Business Server - IIS 6.0 ²¹ - ASP.NET ²²
	- Windows Server 2003 SP2 (32-bit and 64-bit)	- Business - Enterprise - Ultimate - IIS 7.0 ²³ - ASP.NET
	- Windows Server 2008 SP1 (32-bit and 64-bit)	- Web Edition - Standard Edition - Enterprise Edition - IIS 7.0 ²⁴ - ASP.NET
Web Browser	- Internet Explorer® 7.0 ²⁵ - Internet Explorer 8.0	Windows XP SP2 ²⁶ - Home - Professional - Media Center 2004 - Media Center 2005
		Windows Server 2003 SP2 ²⁷ - Web Edition - Standard Edition - Enterprise Edition
		Windows Vista ²⁸ - Home Basic - Home Premium - Business - Enterprise - Ultimate
		Windows Server 2008 ²⁹ - Web Edition - Standard Edition - Enterprise Edition
	- Firefox® 3.5 and 3.6	
Outlook Integration	- Microsoft .NET Framework 3.5 - Microsoft® Outlook® 2003 SP3, 2007 SP2 and 2010	

Scalability Recommendations³⁰

Users	Servers	Processor	Memory	Product	SQL Server
1- 10	1	1.8 GHz Pentium IV (or equivalent)	1 GB	Sage ACT! Premium 2011	Express Edition
11-30	1	2.8 GHz Pentium IV	1 GB	Sage ACT! Premium 2011	Express Edition
31-50	1	3.2 GHz Pentium IV	3 GB	Sage ACT! Premium 2011 (with SQL Server® 2008)	Standard Edition

1. Outlook Express is available on Windows XP and Windows Server 2003.
2. On 64-bit versions of Windows, Internet Explorer (32-bit) is recommended.
3. Windows XP Professional limits the number of concurrent network connections to 10 (Home Edition limits concurrent connections to 5).
4. Windows Vista limits the number of concurrent network connections to 10 (Home Basic and Home Premium Editions limit concurrent connections to 5).
5. "Core Server Installation" of Windows Server 2008 is not supported.
6. 64-bit Windows must have IIS configured for 32-bit emulation.
7. 64-bit Windows Server 2003 must have ASP.NET configured to 32-bit mode.
8. 64-bit Windows must have IIS configured for 32-bit emulation.
9. 64-bit Windows must have IIS configured for 32-bit emulation.
10. Recommendations are based on in-house performance and scalability tests wherein, using simulated user loads, product performance was within 20% or 2 seconds (whichever was longer) of single-user product performance. Databases used in the tests averaged 1000 contacts per user. Individual customer performance may vary based on actual database size, hardware variations, network traffic, and product usage.
11. On 64-bit versions of Windows, Internet Explorer (32-bit) is recommended.
12. Windows XP Professional limits the number of concurrent network connections to 10 (Home Edition limits concurrent connections to 5).
13. 64-bit Windows must have IIS configured for 32-bit emulation.
14. 64-bit Windows Server 2003 must have ASP.NET configured to 32-bit mode.
15. Windows Vista limits the number of concurrent network connections to 10 (Home Basic and Home Premium Editions limit concurrent connections to 5).
16. 64-bit Windows must have IIS configured for 32-bit emulation.
17. "Core Server Installation" of Windows Server 2008 is not supported.
18. 64-bit Windows must have IIS configured for 32-bit emulation.
19. Windows XP Professional limits the number of concurrent network connections to 10 (Home Edition limits concurrent connections to 5).
20. Windows Vista limits the number of concurrent network connections to 10 (Home Basic and Home Premium Editions limit concurrent connections to 5).
21. 64-bit Windows must have IIS configured for 32-bit emulation.
22. 64-bit Windows Server 2003 must have ASP.NET configured to 32-bit mode.
23. 64-bit Windows must have IIS configured for 32-bit emulation.
24. 64-bit Windows must have IIS configured for 32-bit emulation.
25. On 64-bit versions of Windows, Internet Explorer (32-bit) is recommended.
26. 32-bit Windows XP is supported.
27. 32-bit and 64-bit Windows Server 2003 versions are supported.
28. 32-bit and 64-bit Windows Vista versions are supported.
29. 32-bit and 64-bit Windows Server 2008 versions are supported.
30. Recommendations are based on in-house performance and scalability tests wherein, using simulated user loads, product performance was within 20% or 2 seconds (whichever was longer) of single-user product performance. Databases used in the tests averaged 1000 contacts per user. Individual customer performance may vary based on actual database size, hardware variations, network traffic, and product usage.